

IMPROVING OUTCOMES FOR RESIDENTS AFFECTED BY SUBSTANCE MISUSE

Emma Stubbs

Senior Commissioning Manager

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Key areas

- § Background information:
 - Prevalence of alcohol and drug misuse in Islington
 - Impacts of substance misuse in Islington

- § Better Lives update

- § Performance:
 - Drug and alcohol treatment outcomes



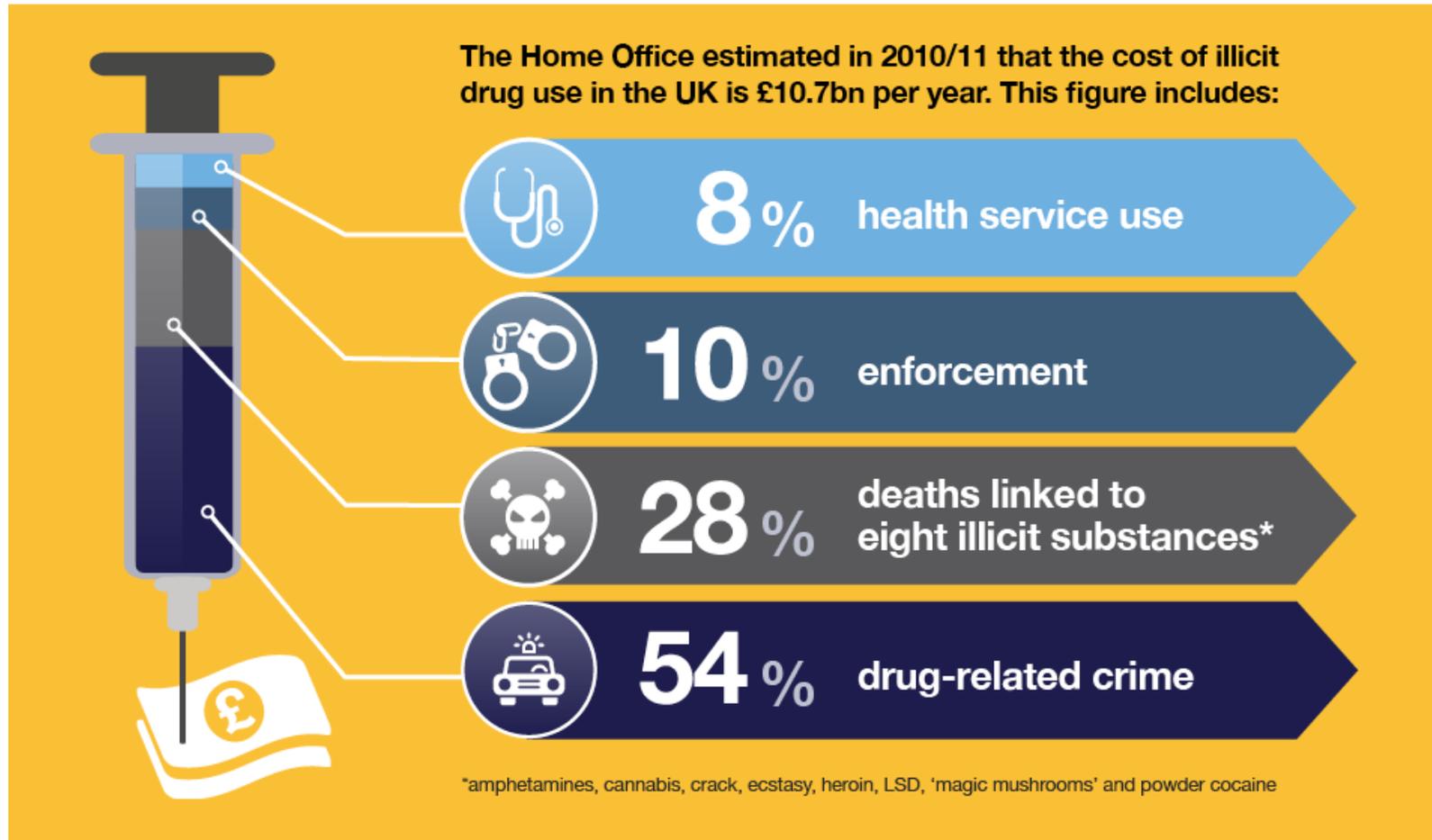
Prevalence info

- § New estimates of the number of crack and/or opiate users (OCUs) and alcohol in Local Authorities were published in 2017.
- § These prevalence estimates give an indication of the number of people in your local area that are in need of specialist treatment and the rate of unmet need gives the proportion of those not currently in treatment.

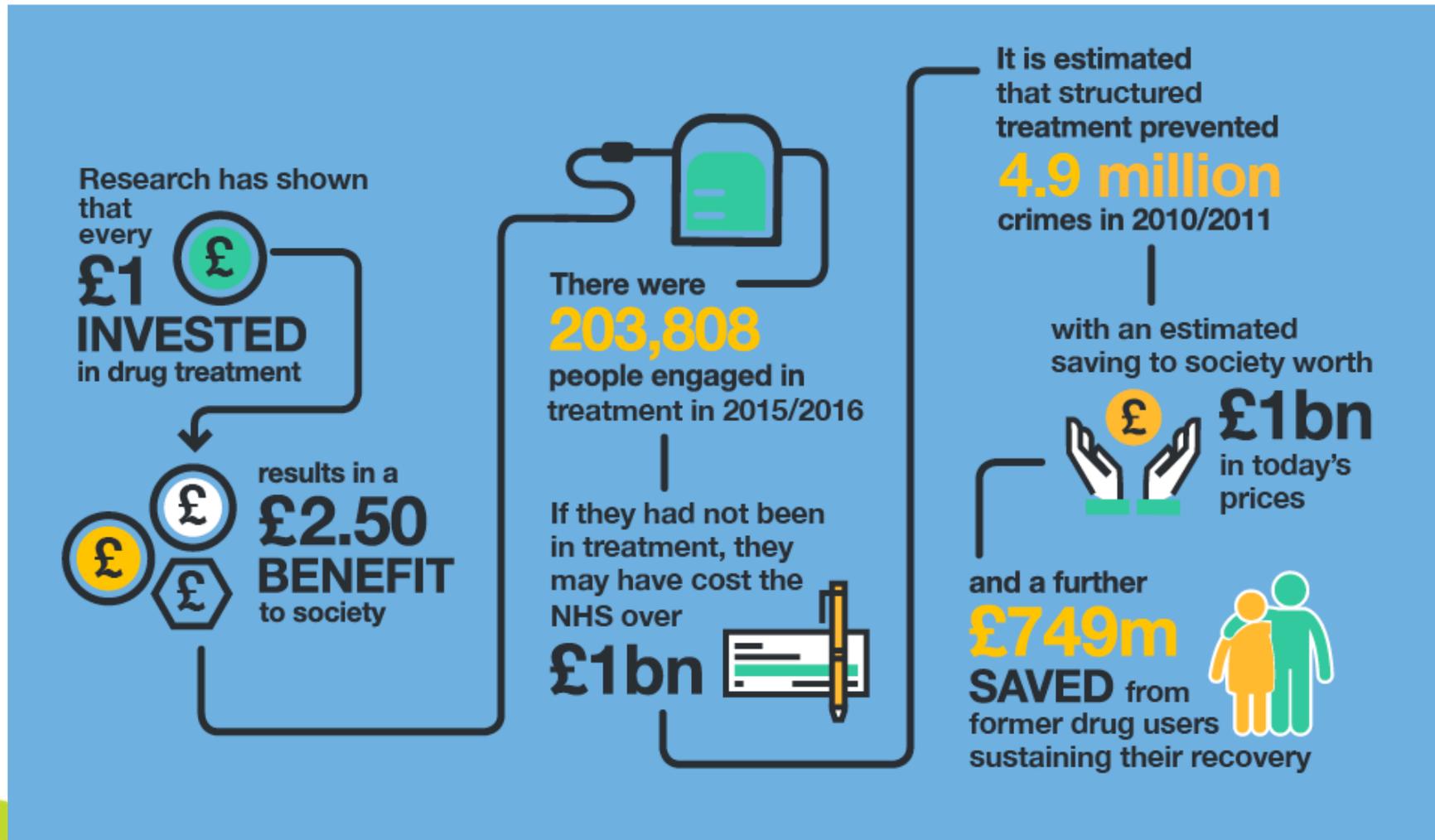
Data Source NDTMS

Cohort and estimated number	Islington unmet need	National unmet need
OCUs – 2168	55.5%	51.7%
Opiate – 1749	45%	43%
Crack – 1642	58%	62%
Alcohol - 3674	76%	78%

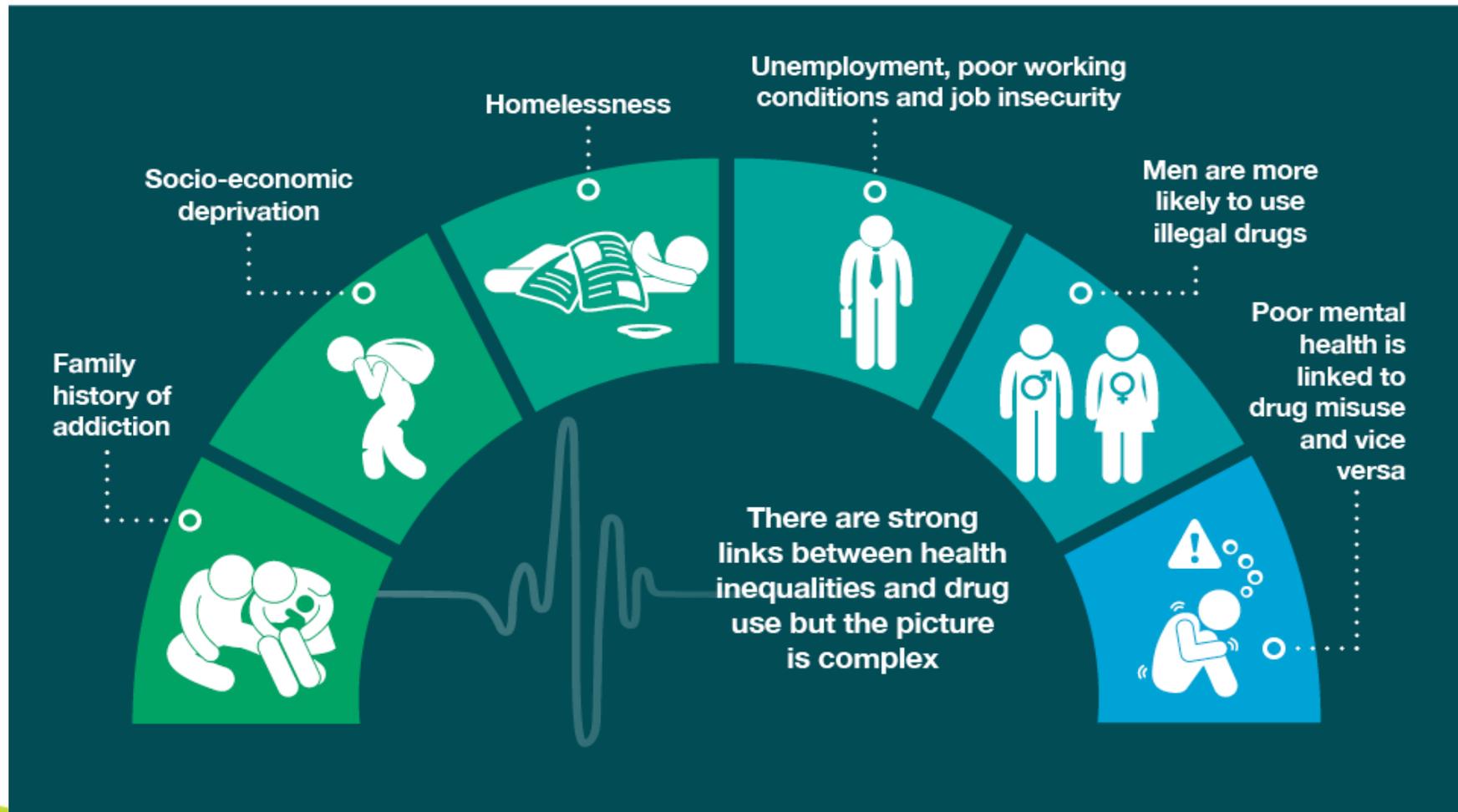
Impacts of substance misuse



Impacts of substance misuse



Impacts of substance misuse



Better Lives update



- § Better Lives, the new adult Islington drug and alcohol service started on the 1st April 2018.
- § Camden and Islington NHS Foundation Trust (C&I) are the lead provider working in partnership with WDP and Blenheim.
- § Significant logistical challenges in the first 6 months of operation:
 - C&I have invested significant amounts of money into refurbishing buildings in order to give service users, their families and staff comfortable and welcoming environments in which to transform their lives.
 - As buildings have been refurbished, the services usually provided from these sites have had to be relocated elsewhere. This has caused some anxiety to service users but through regular meetings and by involving service users in planning, service users are now more aware of the reasons for the changes and are more comfortable with the plans.
 - All eligible staff have been transferred over to the new providers and the remaining key vacant posts, such as Borough Service Manager, have been successfully appointed to. Better Lives held a successful team building day to welcome all staff to the new service and to clearly set out the vision for the new service.

Better Lives update cont'd

Positive feedback from partners about the proactive and flexible engagement of staff from Better Lives includes:

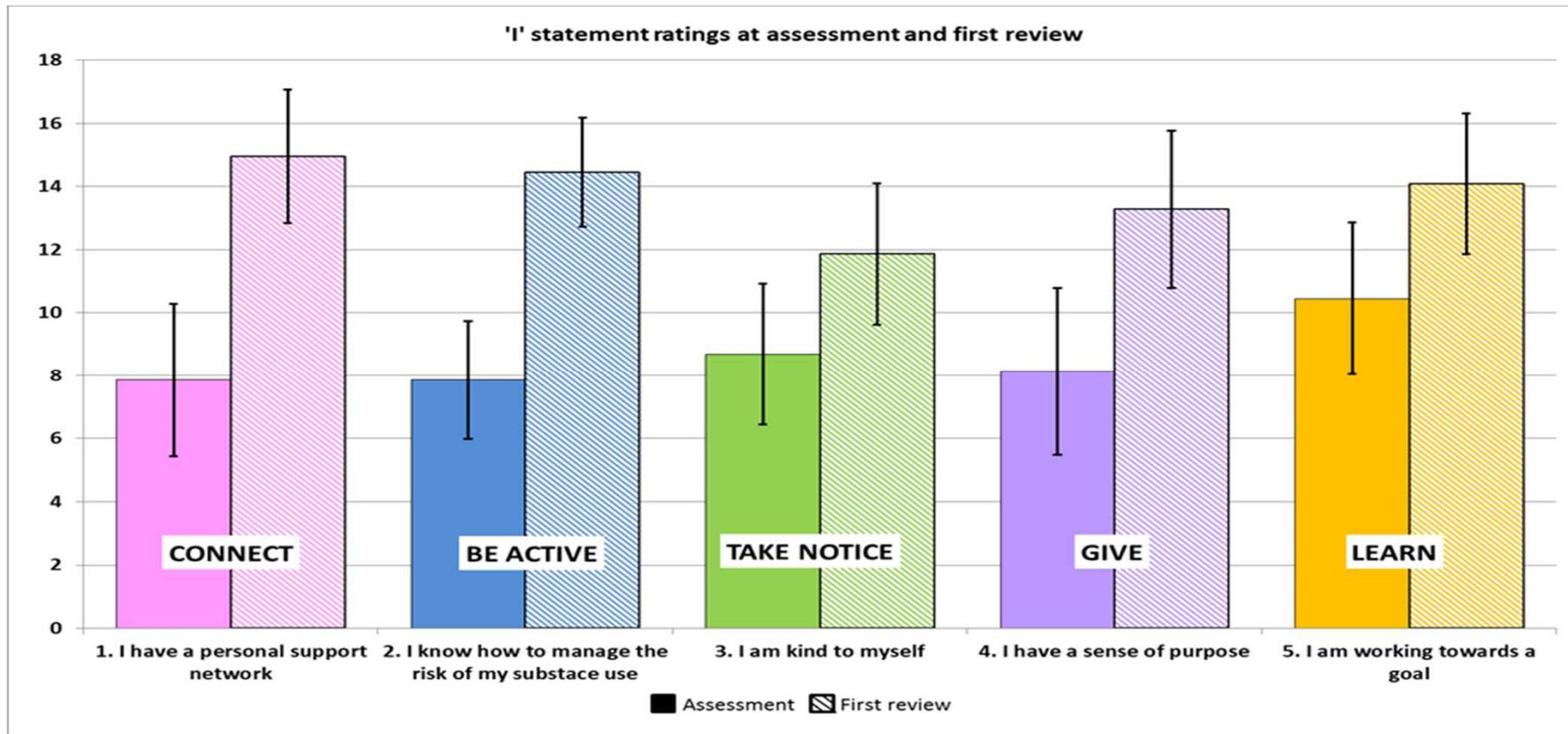
- working alongside community safety colleagues in the Stroud Green Road area
- attendance at a range of community events over the summer, including most recently StreetsFest in Finsbury Park.
- the provision of services at the Floating Hub as part of the GLA funded No Second Night Out pilot
- working with children's services around the Keel Project (supporting families affected by DVA, mental health and substance misuse).

New areas of work:

- Better Lives are launching a pilot project based in GP practices to work with people who are being prescribed benzodiazepines and opioids and who may be showing signs of dependence. The project will support people with a medication review and work with those who would like to reduce their reliance on medication.



Service user reported outcomes



Borough performance

There has been a significant increase in the number of new service users entering treatment, compared to the same period last year:

- 42% increase in the number of opiate users accessing treatment
- 78% increase in the number accessing treatment for alcohol.

New to Treatment	Q1 17/18	Q1 18/19
Opiates	78	111
Alcohol	79	141



Borough performance cont'd



Further positive signs include:

- Zero clients re-presenting to the service in Q1 following the completion of treatment, indicative of successful maintenance of recovery
- An increase in the proportion of people in treatment referred via criminal justice routes (police; courts; probation / CRC) 20.8% compared with 18% last year- this was an area of the pathway where we have wanted to see improved engagement and referral for some time.
- More Naloxone provided to at risk/vulnerable residents in Q1 and Q2 this year than the same period of last year (78 kits compared with 36 last year).

What is working well in relation to the family service?

Referrals: During the first quarter of service delivery 2018/19, there has been a 167% increase in the number of referrals to the Better Lives Family Service (15 in Q1 2017/18 compared with 40 in the same quarter in 2018/19).

Direct work with families: During the first quarter of service delivery 2018/19, 59 Islington families were being supported, During the same quarter 2017/18, 39 Islington families were provided with a service.

